

## Mission Statement

The mission of Grace Lutheran Communities, as a complementary arm of Grace Lutheran Church, is to respond to the spiritual, physical and social needs of the people in order to enhance human dignity and growth by providing high-quality, Christian-based service.

## Vision Statement

We are the preferred employer, provider, and partner of choice in the communities we serve.

## Values

**MINISTRY:** We provide high-quality, Christian-based service.  
We show genuine concern for customers and coworkers.  
Decision-making is driven by real concern for others.  
We listen and respond with empathy and compassion.

**INTEGRITY:** We are truthful and transparent with facts about all situations.  
We believe in treating others the way we want to be treated.  
We do the right thing, whether or not someone is watching.

**TEAMWORK:** We believe in shared responsibility and accountability.  
We work together to achieve a greater value.  
We work toward understanding and trusting others' abilities.

**INNOVATION:** We consider and encourage ideas.  
We identify and learn from mistakes.  
We provide for creativity, fun and humor.

**EXCELLENCE:** We perform at the highest possible level of quality.  
We strive for positive client/resident experiences.  
We believe in achieving the highest levels of person-centered care.  
We are responsive to the stewardship needs of the organization.